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# **news release**

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## **FOR IMMEDIATE RELEASE**

### **HEALTH ACCESS SOLUTIONS ANNOUNCES ENHANCEMENTS TO ACCESS EXPRESS ADMINISTRATIVE SOFTWARE**

#### **Includes New Functionality for Proactive Member Alerts, ICE Authorization Letter Templates, and Time-Saving Pay for Performance Features**

**FOSTER CITY, CA – March 31, 2006** – Health Access Solutions today announced new enhancements to its Access Express™ Internet software, a Web portal communications tool that links physicians to their medical groups and health plans for managed care functions including eligibility, claims and automated authorizations. Health Access Solutions is the software marketing division of Pacific Partners Management Services, Inc. (PPMSI). The March 2006 Access Express Release will be available for current ASP and software clients. New features can be turned on individually to facilitate individual client preferences.

Health Access Solutions is providing this new functionality to help customers automate work processes, reduce costs, and make it simpler to comply with Pay for Performance and other compliance initiatives. The enhancements provide for increased patient security, faster authorization turn-around time, and additional alerts to provide more proactive member care.

Larry Bonham, MD, CEO of PPMSI, "Health Access Solutions is committed to provide technology that helps our customers negotiate increasing operational challenges. Access Express enhancements are a direct result of listening to our customers' growing needs, and initiating system changes to keep pace with the challenges of medical group management."

PPMSI Chief Operating Officer Randall Frakes, says, "Health Access Solutions is a strong partner for fast-growing medical groups looking for a seamless transition from their current system to a more powerful and comprehensive solution with immediate results."

New key features of Access Express (March 2006 Release):

- Time-saving Pay for Performance features, including population management by condition and online reminders tied to member eligibility.
- Proactive Member Alerts expanded to automatically flag members with multiple conditions including transplants or infectious disease, CCS-identified diagnosis codes and transfers from other medical groups.

- Faster authorization entry, including more shortcuts and user-friendly features.
- System support for ICE authorization letters, including 8 'out-of-the-box' reference templates and system storage for all letters to facilitate audits.
- Primary care physician notification for hospital admits.
- Online Reminder system to assist with timeliness compliance and audits.
- Enhanced UM productivity features.
- Improved referral channeling to preferred providers.
- Improved decision support and instant referrals.
- Expanded HIPAA and user profile security and maintenance functions.

Access Express software is currently licensed to manage 1,100,000 health plan members managed by eight California medical groups and IPA (independent practice association) management companies, including HealthCare Partners, Greater Newport Physicians, UCLA, Epic Management LP, Regal Medical Group, Arcadian Management Services, Affinity Medical Group, and Santa Clara County IPA.

Access Express interfaces with today's most widely used managed care software including EZ-CAP®, IDX®, MC400, and Perot Diamond® systems.

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#### **ABOUT HEALTH ACCESS SOLUTIONS**

Health Access Solutions, the software marketing division of PPMSI, provides web-based Access Express managed care software with secure online messaging, utilization review protocols for expedited referrals and authorizations; Care Tips, case management, Pay for Performance quality tracking, HMO member eligibility and claims/capitation tracking. First introduced in May 2000, Access Express is currently licensed to manage 1,100,000 health plan members. [www.HealthAccessSolutions.com](http://www.HealthAccessSolutions.com) Sales (800) 753-9079.

#### **ABOUT PACIFIC PARTNERS MANAGEMENT SERVICES, INC. (PPMSI)**

Pacific Partners Management Services, Inc., an MSO launched in January 1998, is a leader in managed care information technology that provides contracting, financial, and administrative services to medical groups and IPAs with 150,000 health plan members. [www.ppmsi.com](http://www.ppmsi.com)