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# **news release**

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## **FOR IMMEDIATE RELEASE**

### **HEALTH ACCESS SOLUTIONS LICENSES ACCESS EXPRESS™ SOFTWARE TO SANTA CLARA VALLEY MEDICAL CENTER; MARKS ENTRY INTO PUBLIC HEALTH SYSTEMS AND MEDICAID/ MEDI-CAL PLANS**

**Access Express will link participating community primary care physicians  
and medical clinics with specialists, inpatient and outpatient facilities  
at Santa Clara Valley Medical Center**

**FOSTER CITY, CA - September 5, 2006** - Health Access Solutions, the software marketing division of Pacific Partners Management Services, Inc. (PPMSI), today announced that Santa Clara Valley Medical Center (SCVMC) has selected their web-based Access Express(tm) software to automate health system managed care communications. Beginning next month, Access Express will manage and track authorizations and referrals for 60,000 Valley Health Plan HMO members and 200,000 additional SCVMC patients covered by public programs or private insurance. This extends the existing business relationship between Valley Health Plan and Pacific Partners Management Services, Inc.

Health Access Solutions now provides web-based software and support to 1.2 million health plan members and 200,000 additional SCVMC patients (either uninsured or covered under public or private programs). Access Express software supports TPAs, health plans, medical groups, IPAs, and now public health systems with innovative solutions to improve physician connectivity and with customer service that consistently exceeds expectations.

PPMSI Chief Executive Officer Larry Bonham, MD, says, "Santa Clara Valley Medical Center represents a whole new user base for Access Express, demonstrating its versatility and interoperability to provide valuable communications and medical management services to community health clinics, public health systems and Medicaid plans."

Adds Dr. Bonham, "Access Express will seamlessly interface with their EMR software (electronic medical record), enabling full transportability of patient files within a HIPAA-secure environment."

Dolly C. Goel, MD, Medical Director, Santa Clara Valley Medical Center, says, "This October when Access Express is implemented, our staff anticipates streamlined communications among physicians and health system providers. The intensive case management tools will help manage high-cost patients who are uninsured or enrolled in publicly funded programs, as well as patients whose care is coordinated with their commercial health plans."

Dr. Goel continues, "We expect Access Express to complement our existing patient accounting strategies to better track the costs of care for patients who are uninsured and those enrolled in Medi-Cal, Healthy Families and Healthy Kids programs to help SCVHHS optimize government reimbursements."

Access Express interfaces with GE/IDX and Diamond, SCVMC's current IT vendors.

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#### **ABOUT HEALTH ACCESS SOLUTIONS**

Health Access Solutions, the software marketing division of PPMI, provides web-based Access Express managed care software with secure online messaging, utilization review protocols for expedited referrals and authorizations; Care Tips, case management, Pay for Performance quality tracking, HMO member eligibility and claims/capitation tracking. First introduced in May 2000, Access Express is now licensed to manage 1.2 million health plan members. For more information, call 800-753-9079 [www.HealthAccessSolutions.com](http://www.HealthAccessSolutions.com)

#### **ABOUT PACIFIC PARTNERS MANAGEMENT SERVICES, INC. (PPMI)**

Pacific Partners Management Services, Inc., a leader in managed care information technology, provides contracting, financial, and administrative services to medical groups and IPAs with 150,000 health plan members. [www.ppmi.com](http://www.ppmi.com)

#### **ABOUT SANTA CLARA VALLEY MEDICAL CENTER**

Owned and operated by the County of Santa Clara, Santa Clara Valley Medical Center is a new state-of-the-art 524-bed acute care hospital. It is recognized for exceptional inpatient and outpatient care, as well as a full range of specialty services including a nationally renowned Rehabilitation Center, Regional Burn Center, Diabetes Center, Perinatal Program, Neonatal Intensive Care Unit and Trauma Center. SCVMC provides community healthcare services through a network of eight neighborhood health centers located throughout Santa Clara County. Valley Health Centers provide comprehensive primary care services including family practice, geriatrics, internal medicine, obstetrics and gynecology, pediatrics, radiology, pharmacy, health education, nutrition and social services. SCVMC is affiliated with Stanford University School of Medicine, and with schools of nursing, allied health professional training and research centers in the San Francisco Bay Area. SCVMC physicians accept Medi-Cal, Healthy Families and many private health insurance plans.

#### **ABOUT VALLEY HEALTH PLAN (VHP)**

Owned and operated by the County of Santa Clara, Valley Health Plan (VHP) is a commercial staff model HMO that provides healthcare benefits to County employees and retirees as well as employees of several associated groups, through a network of community physicians and affiliates of the Santa Clara Valley Medical Center. VHP has insured members since 1985.