



## MEDIA CONTACTS

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# news release

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## HEALTH ACCESS SOLUTIONS SIGNS SOFTWARE LICENSE AGREEMENT TO PROVIDE ACCESS EXPRESS™ TO GREATER NEWPORT PHYSICIANS

*Innovative Communication Tool Automates Managed Care Administrative Tasks to  
Reduce Operating Costs, Increase Patient and Physician Satisfaction*

**FOSTER CITY, CA – November 4, 2004** - Health Access Solutions, the software marketing division of Pacific Partners Management Services, Inc. (PPMSI), today announced its agreement with Greater Newport Physicians (GNP) to provide Access Express™, a web-based managed care communication tool that will allow the medical group to streamline and expedite referral appointments using automated protocols to generate instant answers to most authorization, eligibility and payment questions from doctor offices. Implementation has been slated for January 2005.

Health Access Solutions software product, Access Express, currently serves more than 500,000 health plan members. GNP is a 300-physician Orange County independent practice association (IPA) that serves 130,000 health plan members.

PPMSI President Larry Bonham, MD, "We're very glad to be working with Greater Newport Physicians. They are one of the best managed medical groups in the state and have made significant contributions to both state and national medical quality initiatives."

Access Express is expected to boost GNP's already-high marks for patient satisfaction and Pay for Performance bonus payments.

Pay for Performance is a program developed and managed by Integrated Healthcare Association (IHA) and used by most major California health plans that relies on a common set of information technology initiatives and quality measures—including preventive screenings, immunizations and chronic care measures—to compare and reward the performance of medical groups throughout the state.

Douglas Allen, MD, Chief Medical Officer, Greater Newport Physicians, says, "This product will enhance the IPA's value to our physicians by providing a more efficient way to interact with the group, and by generating preventive care and disease management reminders while patients are in their offices. It is this kind of innovative technology that will once again demonstrate the value of California's organized health care delivery model. We at GNP are very excited to be implementing Access Express."

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### **About Health Access Solutions**

Health Access Solutions, the software marketing division of PPMSI, provides web-based *Access Express* managed care software with secure online messaging, utilization review protocols, expedited referrals and authorizations, HMO member eligibility, lab results, case management, quality measure tracking, claims/capitation tracking and electronic claims submissions. First introduced in May 2000 under the name PPMSI Online, *Access Express* is currently used to manage more than 500,000 health plan members. <http://www.HealthAccessSolutions.com/>

### **About Pacific Partners Management Services, Inc. (PPMSI)**

Pacific Partners Management Services, Inc., an MSO launched in January 1998, is a leader in managed care information technology that provides contracting, financial and administrative services to medical groups and IPAs with over 200,000 health plan members. PPMSI-managed medical group, Santa Clara County IPA, was recently awarded top honors by IHA for Year I Pay for Performance results (in the Top 14 of 215 California medical groups). (800) 753-9079, <http://www.ppmsi.com/>

### **About Greater Newport Physicians**

Greater Newport Physicians is an independent practice association (IPA), launched in 1985, that includes over 300 private-practice physicians who provide care for more than 130,000 Orange County residents. GNP is owned and operated by its physicians. GNP members receive hospital services at [Hoag Memorial Hospital Presbyterian and Orange Coast Memorial Medical Center](#) - two award winning hospitals. <http://www.gnpweb.com/>. For more information about Greater Newport Physicians, please contact [DLegan@hoaghospital.org](mailto:DLegan@hoaghospital.org), 949/764-6943.